Sewage Cleaning



Sewage spills and flooding can cause serious health and environmental risks so should be tackled by professionals who know what they are doing.

SafeGroup is an emergency cleaning company with many years of experience dealing with sewage spills, helping clients recover from what can be a traumatic experience.

Fast response to sewage problems

Sewage spills are hazardous to health, cause serious damage to buildings and belongings and almost always cause very bad smells. That is why responding quickly to sewage flooding is essential.

SafeGroup will mobilise a sewage clean-up team to help property owners respond correctly to the initial emergency, then put in place measures to help customers recover as quickly as possible.

Whether a sewage spill is confined to a small area, or involves thousands of gallons of toxic liquid, it pays to call in experts to deal with the problem effectively and safely.

Who we work for

SafeGroup provides sewage clean-up services for a wide range of customers, including insurance companies, private and social residential landlords, retailers, leisure and sports centres, manufacturers and water utility companies.

We have worked with some of the nation's most resepcted organistations such as the NHS.

Our sewage flood clean-up teams can mobilised anywhere in the UK, via our five regional depots, in London, Birmingham, Manchester, Dorchester and Livingstone, in Scotland. All our teams are trained and resourced to work safely in bio-hazard environments.

Sewage spills - how they happen

Sewage spills and floods can occur for different reasons. A common one is a blockage in a pipe that causes raw sewage to back up and flood out of drains onto the ground or from toilets, sinks and baths into a house, flat or business premises.

Sewage spills can also be caused by effluent leaking from damaged or defective pipes, or from defective wastewater facilities like septic tanks or small sewage treatment plants.

An increasingly common problem is sewage flooding triggered by heavy rain, which causes sewers to become too full (surcharge), forcing sewage up through manholes or into homes and businesses.





Wherever necessary, our sewage flooding restoration experts work with other professionals appointed to restore your property, always with your best interests at the forefront of decisions made.



10 expert ways we respond

Customer

We will aim is to get to a customer experiencing a sewage spill or flood as quickly as possible to minimise damage and potential environmental pollution.

Evaluate

When we arrive, we evaluate the cause of the problem and put in place measures to stop the sewage flooding if it is still happening. This may involve working closely with a water utility company.

PPE / RAMS

All our teams wear bio-hazard protective body suits, and respirators if necessary to protect them from pathogens. They work to an agreed risk assessment and method statement (RAMS) in accordance with our safe systems work.

Collaborate

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Working with other agencies, we will act on your behalf to minimise the risk of the sewage spill causing a pollution incident

Specialist equipment

If necessary, we will deploy specialist equipment, such as a jet vac tanker, to remove sewage from inside a property, or a wetvac internally

Salvage belongings

We work with clients to salvage goods, furnishings and other belongings.

Safely disposal

If contaminated items need to be disposed of, our emergency waste personnel will take them to an authorised site for safe disposal.

Deep cleaning

We will then put in place a structured process of deep cleaning, disinfection, drying, fumigation (to prevent fly pests), and careful drying of premises to restore them to their previous condition.

Strip and restore

In some cases contaminated building fabric, such as plaster, floor boards and windows may need to be replaced. Advised by you and your insurers, we will strip out these assets and work with the appointed building contractor to restore your premises.

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Deodorise

If necessary, at each step of our work, we can use professional deodorising products and techniques – such as thermal fogging – to permanently neutralise bad odours caused by the sewage spill.





The images above show the chamber beneath the health and fitness club after SafeGroup operatives had removed the sewage

Health and fitness centre sewage flood clean-up

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SafeGroup sewage cleaning teams cleared an estimated 50 tonnes of raw sewage that had built up over several months under a swimming pool at a large health and fitness club.

In a three-week operation, working at night, we removed the human waste from a chamber under the pool without the club having to close, and without its members knowing there had even been a problem.

Our operatives fumigated, deep cleaned and deodorised the chamber and capped a sewage pipe that was found to be the source of the problem so the sewage spill could not happen again.

View our sewage cleaning and wastewater guides

Go to: www.thesafegroup.co.uk/guides









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