

Covid-19 Treat & Protect FAQs

The Covid-19 pandemic is an exceptional threat. It needs an exceptional response. Back to Business Clean and Safe is a unique 3-step Covid-19 cleaning and disinfection programme.

Proven long-term protection against Covid-19 – backed by certification

A strong differentiator that promotes piece of mind and trust

Proof that your business sets highest hygiene standards

A powerful measure to safeguard reputation and commercial success



Step 1 Deep Clean

Thorough mechanical deep cleaning by a fully trained professional specialist team to remove any contamination and prepare surfaces for further protection.



Step 2 Treat & Protect

Delivery of an advanced broad-spectrum electrostatic anti-microbial spray proven in independent tests to be >99.99% effective against Covid-19.



Step 3 Test

Uniquely, we can offer cost-effective multiple site testing for Covid-19 – using the same methodology as used by Public Health England – with results returned by the testing laboratory within 72 hours.

All innovative products attract questions about how they work and what they do.

Here are the main ones we receive about our Covid-19 treat and protect system and the answers we give.



Is the product safe?

It is water-based, food safe and non-toxic so is safe to use. It is also safe for the environment.



Does subsequent cleaning remove the protective treatment?

No, it does not. The product bonds to surfaces so will not be removed, even by chlorine cleaning.



How does it work?

Once applied, the disinfectant forms a layer of microscopic positively-charged silane polymer pins, just one molecule thick. These attract pathogens and rupture their cell membranes, deactivating them.



Does the disinfectant affect allergies?

Independent laboratory tests have shown no allergy-related concerns. If you have a particular sensitivity, we recommend you seek medical advice before using the treatment.



Is it safe for IT equipment, computers and phones?

The electrostatic spray does not affect desktop IT equipment or phones. It is not recommended for sensitive or open-cased IT equipment such as server rooms.



Does the product set off fire or smoke detectors?

The method statements for correct application avoid the risk of setting off fire or smoke detectors. Also, it is an ultra-fine water-based mist, not a smoke.



Does it affect artwork?

We would recommend that uncovered artwork should be covered or removed during treatment.



Is it safe for kitchen and food preparation areas?

The product is designated as food safe. We recommend that plates, cups and trays are moved so the spray will reach the surface that you want to protect.

Find out more about how we can help your business protect staff and customers and allay concerns about Covid-19.

We will tailor our services to integrate with your other measures to create a Covid-19 secure environment – and provide on-going Covid-19 protection for as long as you need it.

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We are the UK's leading independent emergency soft FM specialist. As such, we deliver our services sensitively, in confidence, and professionally to the highest standards.



Is it safe for plants and edible fruits?

The product is water-based and 'food safe'. As such, indoor planting can remain in place during treatment. There are no health risks to food. However, we recommend that you remove food before treatment.



Can we leave our paperwork?

We recommend that loose paper is covered or placed in a drawer to expose surfaces being treated.



How soon can we re-enter treated areas?

A slight scent may linger for up to 3 hours, but it is safe to re-enter treated areas within 15 minutes.



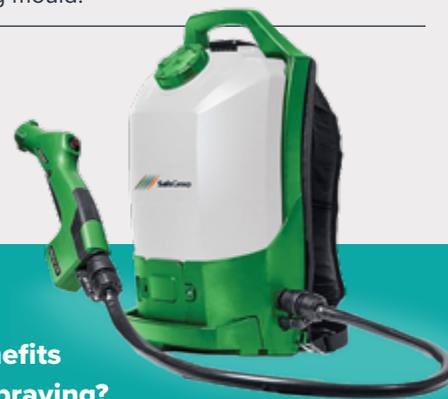
Does the product damage furniture?

It is approved as a fabric treatment. However, as it is applied as a fine mist, we would recommend removing any items made from materials that are particularly water sensitive. For example, suede.



Is the disinfectant effective against other pathogens?

Yes it is. As a broad-spectrum anti-microbial agent, it is highly-effective against a wide range of viruses, bacteria, yeasts, and fungi, including mould.



What are the benefits of electrostatic spraying?

The system creates droplets less than 40 microns wide and gives each one an electrical charge. This attracts the billions of droplets to the surface being sprayed, greatly improving coating and bonding. It also means the spray envelops 3D objects, like chairs and tables, so all surfaces are coated more quickly.

How does electrostatic spraying compare with conventional fogging?

Electrostatic spraying uses less product, can be carried out more quickly and can be targeted at specific high-risk areas and larger areas. It also provides far better surface coverage than fogging which does not envelope objects and quickly falls to the ground. Fogging is also a wetter process so is not suited to spaces with sensitive equipment, and spaces cannot be re-entered as quickly.